



# 2018 Annual Meeting

Wednesday, June 27, 2018

# Agenda & Presenters



Welcome & Opening Remarks

President's Report

Executive Director Advisory Council

Medical Advisory Council

Kidney Patient Advisory Council

Quality Conference Webinars

Financial Overview

2018 Forum Election Results

Attendee Q&A

Adjournment

Don Molony, MD, President

Sue Caponi, EDAC Chair

David Henner, DO, MAC Chair

Derek Forfang, KPAC Chair

Derek Forfang

Stephanie Hutchinson, Treasurer

Don Molony, MD, President



# What is the Forum?



All ESRD Networks are members of the Forum of ESRD Networks, which is a not-for-profit organization that advocates on behalf of its membership and coordinates projects and activities of mutual interest to ESRD Networks. The Forum facilitates the flow of information and advances a national quality agenda with CMS and other renal organizations.

The **Mission** of the Forum is to support and advocate on behalf of the ESRD Networks in promoting methods to improve the quality of care to patients with renal disease.

Core values: volunteerism, collaboration, innovation and flexibility, spread of knowledge, integrity, autonomy of individual ESRD Networks

December 2005



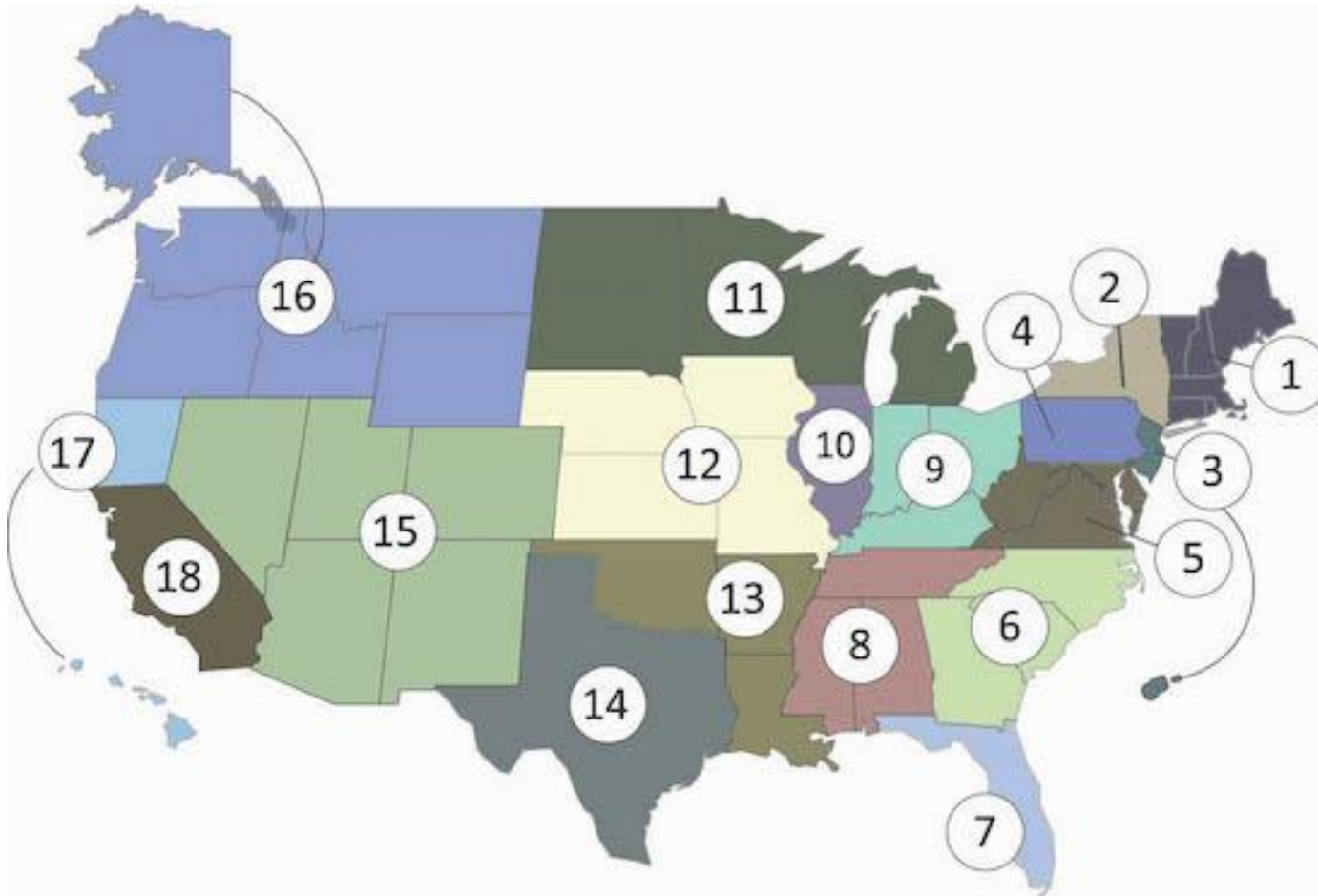
# Celebrating 40 Years!



- June 13, 1978
- Public Law 95-292 (amending Title XVIII of the SS Act, adding Section 1881)
- Designated 32 ESRD Network areas and established a statutory requirement for the Network Organization Program
- 2018 Marks the 40<sup>th</sup> Anniversary of the ESRD Networks!



# ESRD Networks



Puerto Rico and Virgin Islands are part of Network 3  
Hawaii, Guam, American Samoa are part of Network 17

# Forum Presidents

**Elbert P. Tuttle, Jr.**

(1976-1978)

**Robert J. Soberman**

(1978-1980)

**Frederick Westervelt**

(1980-1982)

**Dominick E. Gentile, MD**

(1982-1984)

**William W. Pfaff, MD**

(1984-1986)

**Sidney Baskin**

(1986-1989)

**John L. Bengfort, MD**

(1989-1992)

**John D. Bower, MD**

(1992-1994)

**Louis H. Diamond, MB, ChB, FACP**

(1994-1998)

**Jay B. Wish, MD**

(1998-2001)

**Alan S. Kliger, MD**

(2001-2004)

**Derrick L. Latos, MD, MACP**

(2004-2006)

**Richard S. Goldman, MD**

(2006-2009)

**Cynthia Kristensen, MD**

(2009-2011)

**Klemens Meyer, MD**

(2011-2012)

**Andrew D. Howard, MD, FACP**

(2012-2015)

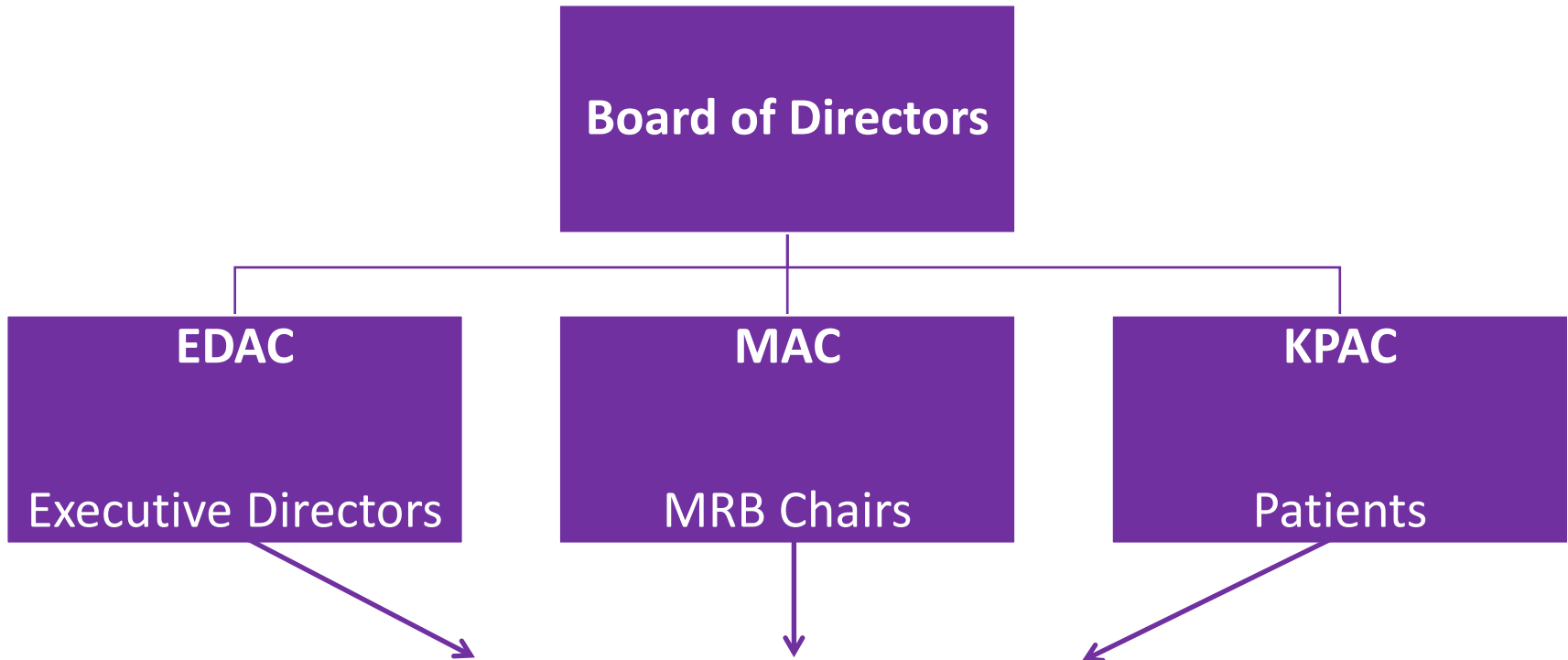
**John Wagner, MD, MBA**

(2015-2017)

**Donald Molony, MD**

(2017- Present)





- Regular Calls with CMS
- Facilitate flow of information and communication across all Networks: Forum, Network staff, BODs, MRBs, PACs
- Quality Conference Webinars
- Relationships with other Stakeholders (i.e. NRAA, RPA, LDOs, NKF, AAKP, AHQA, CDC, ASN)
- Assisting the Networks

# ESRD Network 2017 Prevalence

Network	States	Facilities		Patients		
		Dialysis	Tx	Dialysis	Tx	Total
1	CT, MA, ME, NH, RI, VT	191	15	14,669	10,993	25,662
2	NY	299	10	29,851	14,559	44,410
6	GA, NC, SC	720	10	49,148	14,728	63,876
9	IN, KY, OH	611	12	33,556	14,637	48,193
<b>I PRO</b>		<b>1,821</b>	<b>47</b>	<b>127,224</b>	<b>54,917</b>	<b>182,141</b>
3	NJ, PR, VI	236	4	19,818	5,736	25,554
4	DE, PA	339	20	20,389	12,359	32,748
5	DC, MD, VA, WV	424	12	27,356	13,555	40,911
<b>Quality Insights</b>		<b>999</b>	<b>36</b>	<b>67,563</b>	<b>31,650</b>	<b>99,213</b>
7	FL	455	10	31,311	11,890	43,201
13	AR, LA, OK	332	10	20,006	6,477	26,483
15	AZ, CO, NV, NM, UT, WY	358	15	24,946	13,595	38,541
17	AS, GU, HI, MP, N CA	294	6	28,497	13,004	41,501
<b>HSAG</b>		<b>1,439</b>	<b>41</b>	<b>104,760</b>	<b>44,966</b>	<b>149,726</b>
8	AL, MS, TN	458	10	28,237	9,376	37,613
14	TX	675	23	50,308	17,127	67,435
<b>Alliant</b>		<b>1,133</b>	<b>33</b>	<b>78,545</b>	<b>26,503</b>	<b>105,048</b>
10	IL	323	9	20,502	8,996	29,498
12	IA, KS, MO, NE	328	13	16,654	10,444	27,098
<b>QSource</b>		<b>651</b>	<b>22</b>	<b>37,156</b>	<b>19,440</b>	<b>56,596</b>
<b>NW 11 (MI, MN, ND, SD, WI)</b>		<b>501</b>	<b>21</b>	<b>28,149</b>	<b>21,039</b>	<b>49,188</b>
16	AK, ID, MT, OR, WA	218	7	14,918	7,702	22,602
18	S CA	396	15	46,765	17,174	63,939
<b>HealthInsight</b>		<b>614</b>	<b>22</b>	<b>61,683</b>	<b>24,876</b>	<b>86,541</b>
<b>National Totals as of 12/31/2017</b>		<b>7,158</b>	<b>222</b>	<b>505,080</b>	<b>223,391</b>	<b>728,453</b>
<b>National Totals as of 12/31/2016</b>		<b>6,839</b>	<b>226</b>	<b>493,551</b>	<b>201,614</b>	<b>695,165</b>

\*Draft Data, pending approval of CMS





# The Role of the Forum



- Assisting the Networks
- CMS Communications
- Council Activities: MAC, EDAC, KPAC
- Quality Conference Webinars
- Relationships with other stakeholders
- Governance
- Improve flow of communication between the Forum and Network staff, BOD's and MRB's

## CMS Org Chart:

[https://www.cms.gov/About-CMS/Agency-Information/CMSLeadership/Office\\_CCSQ.html](https://www.cms.gov/About-CMS/Agency-Information/CMSLeadership/Office_CCSQ.html)

## Continued regularly scheduled calls to discuss programmatic and strategic rather than operational issues

- Jean Moody-Williams, Deputy Director, Centers for Clinical Standards & Quality (CCSQ)
- Debbie Hattery, Deputy Director, CCSQ
- Shari Ling, M.D., Dep. Chief Medical Officer, CCSQ
- Kate Goodrich, M.D., Director, CCSQ
- ❖ **Dennis Wagner**, Director, Quality Improvement & Innovation Group (QIIG)
- ❖ **Jeneen Iwugo**, Deputy Director, QIIG
- ❖ **Paul McGann**, MD, Chief Medical Officer, QIIG
- ❖ **Traci Archibald**, Dir. Division of ESRD, Population & Community Health, QIIG
- ❖ **Renee Dupee**, ESRD Program Team Lead, QIIG
- CORs, ARAs, Central Office staff
- **2017: 1/23/17, 3/6/17, 4/17/17, 6/12/17, 9/8/17, 11/2/17**
- **2018: 3/19/18, 5/14/18**
- **CMS Quality Conference Meeting with CMS Leadership – 2/14/2018**
- **Sara Rosta, CMS Partner Relations Group – 3/12/18**

# CMS/Forum Communications

## In-Person Meeting – Feb 14, 2018



- Forum Attendees
- CMS Attendees: Jean Moody-Williams, Debra Hattery, Paul McGann, Dennis Wagner, Jeneen Iwugo, Traci Archibald, Renee Dupee, Jesse Roach, ARAs
- Topics
  - CMS Comments: OY2 SOW ‘living in the red’ presents unique opportunities to discuss innovative ways to improve outcomes, increasing transplantation & education, Network input into QIO/QIN CKD activities
  - ESCO projects: lessons learned, areas for partnership
  - KPAC commitments: depression toolkit, CKD, Meaningful Measures Initiative, develop tool to engage pts in measurement process
  - “The greatest assets of the entire program are the patients.”  
Dennis Wagner

- Hurricane Harvey and the impact on ESRD patients
- Network QIA Projects (transplant, home dialysis)
- Network 3 report on Hurricanes Irma and Maria
- Medicare Administrative Contractors Proposed LCD, Dr. Goodrich acknowledgement of KPAC letter
- CMS presentation on NQIIC IDIQ contract process
- [Seema Verma presentation](#) at the HIMS18 Conference
- Forum Toolkit Development: Transplant & Depression
- CKD
- KPAC / CMS Collaboration on DFC/QIP Patient Tool
- CMS QIIG Results Coin presented to Mr. Derek Forfang

- Secretary Azar's key priorities for DHHS
- CMS Proposed Rule to implement MyHealthEData Initiative (aka Meaningful Use Program)
- Medication Management & Opioid (MMO) Initiative
- Interoperability and the impact on Dialysis
- Network Success Stories: NW 2/6 Peer Mentor Program

## Forum Documents

- Forum comments ESRD PPS CY 2018 and QIP PY 2019-2021 (8/28/17)
- MAC & KPAC comments: Medicare Administrative Contractors proposed LCD Dialysis Frequency (November 2017)
- UM-KECC Transplant Measures for DFC

# Collaborative Activities

- Renal Organizations
  - RPA
  - LDO: Davita & FMC regular calls with EDAC
  - NRAA: regular calls with EDAC
  - AAKP
  - KCP / KCQA
  - ESRD National Coordinating Center (KPAC representation)
  - ASN
  - Department of the VA
  - NKF
- AHQA
- HIT/HIE discussions: ONC, CMS, NRAA
- Centers for Disease Control
- Medical Technology and Practice Patterns Institute, Inc.
- CMS
  - Quality Conference (Qnet)
  - QIP and DFC Stakeholders Calls

- Membership Survey & Forum Strategic Planning  
7 Priorities Identified
- Forum Social Media Policy approved
- Grievance Toolkit Webinar
- Dialysis Patient Depression Toolkit

# On the Horizon in 2018



- Strategic Planning – A New Forum Framework
- Transplant Toolkit
- Medical Director Toolkit Updates
- Quality Webinars
- Measurement Toolkit (collaboration with CMS)



# What should the Forum be?

- Voice of the Patient
- Mechanism to share/spread quality improvement ideas across the Networks
- Mechanism to establish a partnership with QINs in developing population health initiatives across the CKD spectrum
- A partner organization
- An organized entity which operates consistent with reasonable business principles

## Strategic Planning – 7 Priorities

1. Increase Board Effectiveness and Commit to Board Development
2. Resource Identification
3. Commit to Customer Needs
4. Explore and Strengthen Network/Forum Relationship with QIO/QIN Organizations & CMS
5. Sharing Best Practices, Experiences, Innovation
6. Marketing Forum Activities
7. Framework for Alliance Building

# EDAC Report

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**Sue Caponi**

**Chair, Forum EDAC**

**Executive Director, ESRD Network 2**

# Executive Director Advisory Council (EDAC)



<b>Chair:</b>	Sue Caponi (Nw 2)
<b>Vice-Chair:</b>	Brandy Vinson (Nw 5)
Network 1	Danielle Daley, MBA
Network 2	Sue Caponi, MBA, RN, BSN, CPHQ
Network 3/4	Chris Brown
Network 5	Brandy Vinson
Network 6	Shannon Wright
Network 7/17	Helen Rose, MSW, BSW, LCSW
Network 8	Natasha Avery, DrPH, LMSW, CHES
Network 9	Victoria L. Cash, MBA, BSN, RN
Network 10	Bridget Carson
Network 11	Diane Carlson
Network 12	Stephanie H. Smith
Network 13	Linda Duval, BSN, RN
Network 14	Mary Albin
Network 15	Vicki Brantley
Network 16/18	Stephanie Hutchinson, MBA

# EDAC Meets Monthly To:



- Discuss issues affecting all Networks
- Determine gaps in knowledge and/or understanding
- Advise Forum Board, MAC and KPAC on areas that need to be addressed with CMS and Nephrology Community
- Share “best practices” and strategies for meeting/exceeding SOW deliverables and goals

## 2017 Project Highlights

- Reduced Network average LTC to 14.5% from baseline of 15.8% as of September 2017 (-1.3%)
- Increased Transplant Referrals from 13.2% at Baseline to 32.3% in Sept 2017 (+19.1%)
- Increased Home Dialysis Referrals from 8.1% at Baseline to 36.2% in Sept 2017 (+28.1%)
- Reduced Disparities in Home Dialysis Referrals by 4.4%
- Increased Hep B vaccinations in September to average 66.6% (+17%) (Hep B Baseline was 49.6%)
- Increased Average Pneumococcal vaccination in September to 65.1% (+25%) Baseline was 39.8%;

- Entered option year 2 on December 1, 2017
- Substantial changes in this option year
- 8 QIAs “Reduced” to 4
  - HAI
  - Home Dialysis
  - Transplant
  - Population Health

# Contract Structure Changes

- Future QI work will be incorporated under an umbrella contract called the Network of Quality Improvement and Innovation Contractors (NQIIC) Indefinite Delivery Indefinite Quality (IDIQ)
- Aligns with new CMS & HHS Goals
- Maximizing patient experience
- Support local/state leadership and engagement
- Establish the ability to add new and evolving work efficiently



# 2018 Population Health QIA



Quality Improvement Activity	Network
<b>Improve Dialysis Care Coordination with a Focus on Reducing Hospital Utilization</b>	<b>Network 18- A2-no disparity</b>
<b>Positively Impact the Quality of Life of the ESRD Patient with a Focus on Mental Health</b>	<b>Network 10- &gt;=65 yo Network 11-Race: Asian Network 12-Gender Network 13-Age Network 14-Location</b>
<b>Support Gainful Employment of ESRD Patients (no disparity)</b>	<b>Networks 1,2,3,4,5,6,8,9,16</b>
<b>Positively Impact the Quality of Life of the ESRD Patient with a Focus on Pain Management</b>	<b>Network 7-race Network 15- ethnicity Network 17-race</b>

- Communications
  - CMS-Executive Office Hours- unknown
  - DaVita – on going calls
  - FMC - on going calls
  - NRAA – established regular calls in 2018
- Concerns:
  - Data not available for QI
  - CMS-Patient Contact Utility Issue
  - Quantitative vs. Qualitative Evaluation

# EDAC Accomplishments



- Good Relationship with CMS CORs, SMEs, and Central Office
- Successful patient engagement and inclusion in QI projects – recognized by CMS
- Successfully set up regular meetings with NRAA and LDOs

# MAC Report

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**David Henner, DO**

**Chair, Forum MAC**

**MAC Representative ESRD Network 1**

# Medical Advisory Council (MAC)

## Mission & Scope



- Provide a consistent interpretation from the physician perspective of the challenging issues faced by the Networks and Forum Board
- Work with and through the Networks to generate QA/QI initiatives aimed at improving patient care

# MAC Roster

(as of 06/08/2018)



*Welcome recent new members  
from Networks 15, 17 and 18*

**Chair:** David Henner, DO

**Past-Chair:** Ralph Atkinson III, MD

Network 1: David Henner, DO

Network 2: George Coritsidis, MD

Network 3: Keith Norris, MD, PhD

Network 4: Marc Weiner, MD

Network 5: Stephen Seliger, MD

Network 6: Ben Hippen, MD, FASN, FAST

Network 7: Mark Russo, MD, PhD

Network 8: Ralph Atkinson III, MD

Network 9: Anil Agarwal, MD

Network 10: Deepa Chand, MD, MHSA

Network 11: Jonathan Segal, MD

Network 12: Clifford Miles, MD, MS

Network 13: Laura Rankin, MD

Network 14: Donald Molony, MD

Network 15: Harmeet Singh, MD

Network 16: John Stivelman, MD

Network 17: Ramin Sam, MD

Network 18: Kam Kalantar-Zadeh, MD, MPH, PhD

Ad Hoc Member: Stephen Pastan, MD

EDAC Rep: Stephanie Hutchinson (16/18)

QID Rep: (vacant)

KPAC Rep: Joe Karan (7)



# MAC Toolkits: Past, Present & Future

- Transitions of Care Toolkit
  - Possible update to include transient patients
- Access to Transplantation *(new, under development)*
- Medical Director Toolkit
  - (being reviewed & updated at the request of Networks)*
- Medication Reconciliation *(will be reviewed for updates)*
- Catheter Reduction / Vascular Access
- QAPI
- Home Dialysis

- MAC Comments on national issues
  - Medicare Administrative Contractors Proposed Local Coverage Determination: Frequency of Hemodialysis
  - UM-KECC Proposed Transplant Metrics
- Forum Presentation of NQF Projects – 5 part Webinar Series
- MAC / KPAC Collaborations
  - Grievance Toolkit
  - Depression Toolkit
  - Forum Quality Webinar
- Toolkits including Marketing & Sharing new Toolkits
- KCQA Committee developing ESRD Measures



*Mark Your Calendars!!*

2018 MAC Annual Meeting

Wednesday, October 24<sup>th</sup>

San Diego, CA

# KPAC Report

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**Derek Forfang**

**Chair, Forum KPAC**

**KPAC Representative ESRD Network 17**

# Kidney Patient Advisory Council (KPAC) (as of 5/17/2018)



**Chair:** Derek Forfang

**Vice-Chair:** Joe Karan

Network 1: Walter Crosby \*

Network 2: Stephanie Dixon

Network 3: William Senior \*

Network 4: Allen Nelson

Network 5: Virna Elly

Network 6: Keith Taylor \*

Network 7: Joe Karan

Network 8: Brenda Dyson \*

Network 9: Evan Coaker

Network 10: Erik Austin

Network 11: Maggie Carey

Network 12: Delmer Esters \*

Network 13: Melvin Palmer

Network 14: Bobbi Wager

Network 15: Maile Robb

Network 16: Robin Blomberg

Network 17: Derek Forfang

Network 18: David Rosenbloom

EDAC Rep: Danielle Daley (NW 1) \*

PSD Rep: Yessi Cubillo (NW 3)

*\* New members since June 2017*



## **Mission:**

To support and advocate on behalf of the ESRD Networks and to improve the Quality of Care to Patients with Renal Disease.

## **Vision:**

Being the Patient Eyes, Ears and Voice for CMS bridging the gap between Patient Experience and Provider Performance.

March 2015

# Technical Expert Panel (TEP) Representation & Participation



- **Ambulatory Surgical Center (complete)**

KPAC Rep reported that opioid abuse will be included in the risk measure. The summary related to general surgery has been released for public review

- **Network 5 Pathways / Palliative Care TEP**

KPAC Rep reported that she has been responding to emails, providing feedback in terms and process. The Texas Kidney Foundation has contacted NW5 to see if they would present the Pathways Project at the next TKF Symposium 2018.

- **ESRD Medication Reconciliation TEP (complete)**

The recent discussions included disagreements about whether medication dosage should be listed or just the medication. KPAC members agreed dosage should also be included; SME will share this KPAC perspective with the TEP.

- **Quality Measure Development: Supporting Efficiency and Innovation in the Process of Developing CMS Quality Measures**

KPAC Rep was accepted to this TEP. The first in-person meeting was October 16<sup>th</sup> in Baltimore. Second meeting January 18<sup>th</sup>. Next two meetings, May and August 2018.

- **NQF Patient Reported Outcomes TEP “Patients Like Me” (complete)**

# Technical Expert Panel (TEP) Representation & Participation



- **Emergency Department Visit TEP (complete)**

Discuss the co-morbidity analysis to the ESRD measures.

- **NQF Emergency Department Quality of Transitions of Care (complete)**

Primary concern of the group is the lack of information getting back to the dialysis facility (and in a timely manner) after an emergency department visit.

- **National Committee for Quality Assurance TEP, IMPAQ quality of life measures concepts for the ESRD Care Model using the Kidney Disease Quality of Life Survey (complete)**

CMS is now using this TEP as guidance for future projects.

- **Dialysis Facility Compare Star Rating TEP (complete)**

At this time, only 6 of the measures from the ICH-CAHPS survey will be included. Only those facilities with >30 survey responses will be included so it is important to educate patients on the importance of completing and returning their ICH-CAHPS surveys, so their facility data can be included in the site. CMS plans to evaluate new measures in the future.

- **UM-KECC Review existing Patient-Reported Outcomes measures & recommendations for development TEP (complete)**

TEP settled on Patient Life Goals as driver for Care Plan and Feeling Safe in your Dialysis Facility (Feeling Safe, possibly used in Dialysis Compare)

# KPAC 2017-2018 CDC Collaboration Update



- KPAC Chair attended the CDC Making Dialysis Safer Coalition Meeting on September 7<sup>th</sup> in Atlanta. Two projects for 2018 were selected in breakout sessions.
- The first 2018 subcommittee project will focus on Policy to Practice, improving care for catheters, dressings, trainign patients to care for their own catheters, and standardizing infection prevention policy, and facility adherence. We have had two meeting so far, more to come. (KPAC member Stephanie Dixon)
- The second 2018 subcommittee project is on Patient Engagement. The first kickoff meeting was held January 19<sup>th</sup>. More to come... (KPAC member Derek Forfang)



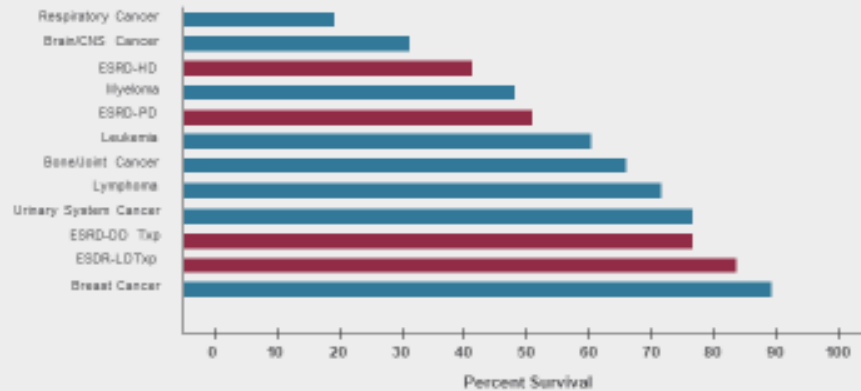
# KPAC KHI Engagement



## Innovative Alternatives to Renal Replacement Therapy (RRT): Developing a Roadmap

**Patients with Kidney Failure Have Poor Outcomes**  
Mortality rate is comparable to that of many cancers

5 Year Survival of Cancers and ESRD (by treatment)<sup>1,2</sup>



Quality of life is poor.

Additional medical complications are common.

Personal financial costs and societal burden of kidney failure requiring dialysis or transplantation are high and unsustainable.<sup>3,4</sup>

- \$340 a spent by Medicare treating these patients
- 7% of ALL Medicare expenditures
- All Medicare kidney patient costs \$193 billion

It is no longer enough to keep people alive

- Dialysis keeps patients alive but is intrusive and does not allow them to live a normal life

Dialysis patients are often so sick

- Not able to see beyond their physical survival
- Loads patients to stop caring
- Impacts self-management
- Vicious cycle with higher morbidity and mortality rates

Challenges remain despite incremental improvements in RRT

- Advances in RRT have not matched technological developments in other areas, i.e. insulin pumps, pharmacogenomics, computers, cell phones
- Dialysis is intrusive to the patient and impacts their autonomy and quality of life
- Maintaining vascular access remains a problem
- Knowledge gaps exist in basic kidney science
  - % Biomarkers
  - % Cellular functions

Transplantation is currently the best RRT option, but has limitations

- 100,000 people are waiting for a kidney transplant<sup>5</sup>
- % Median wait time for an individual's first kidney transplant is 3.6 years<sup>6</sup>
- Lifelong immunosuppression required
- Risk of infection
- Limited supply of organs



# KPAC KHI Engagement

## Kidney Health Initiative RRT Roadmap Goals

Convene a diverse group of stakeholders, patients and care partners, academics, industry and regulators.	Describe scientific, technical, reimbursement, and regulatory challenges for mechanical, cellular and hybrid technologies.	Create a set of design criteria for future alternatives to RRT.	Identify ways to incorporate patient preferences and feedback on design features.	Create a roadmap with milestones and opportunities for creating a bio-engineered alternative to dialysis.
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## The Foundation for Developing a RRT Roadmap



### REFERENCES

1. Hovstad N, Noone AM, Kjaipho M, Miller D, Dittko K, Kostary CL, Yu M, Ruhl J, Tatalovich Z, Malcom A, Lewis DR, Chen HS, Feuer EJ, Cronin KA (eds). *SEER Cancer Statistics Review, 1975-2014*. National Cancer Institute, Bethesda, MD. [https://seer.cancer.gov/csr/1975\\_2014/](https://seer.cancer.gov/csr/1975_2014/), based on November 2015 SEER data submission, posted to the SEER web site, April 2017.
2. United States Renal Data System. 2017 USRDS annual data report: Epidemiology of kidney disease in the United States. National Institutes of Health, National Institute of Diabetes and Digestive and Kidney Diseases, Bethesda, MD 2017.
3. Government Accountability Office. January 18, 2017. "Kidney Disease Research Funding and Priority Setting."
4. Emphasizing quality of life for dialysis patients. *Sondergaard, Henning*. [www.nephrologynews.com/implantable-quality-of-life-for-dialysis-patients/](http://www.nephrologynews.com/implantable-quality-of-life-for-dialysis-patients/), May 4, 2015.
5. <https://www.kidney.org/news/newsroom/factsheets/Organ-Donation-and-Transplantation-Step>

### ABOUT THE KIDNEY HEALTH INITIATIVE

The Kidney Health Initiative (KHI) is a public-private partnership between the American Society of Nephrology (ASN) and the U.S. Food and Drug Administration (FDA), established in September 2012, to advance scientific understanding of kidney health, increase patient safety and foster development of therapies for diseases that affect the kidney.

KHI has more than 75 member organizations including patient groups, health professional organizations, dialysis organizations, pharmaceutical and device companies, and government agencies.

For more information email [khi@asn-online.org](mailto:khi@asn-online.org) or visit our website, [www.kidneyhealthinitiative.org](http://www.kidneyhealthinitiative.org)  
Kidney Health Initiative | 1510 H Street NW, Suite 800 | Washington, DC 20005



# KPAC Collaboration Efforts



- KCQA Patient Reported Outcomes: 5 members (complete)
- ESRD NCC, Grievance Toolkit one-pager: All
- KCER: Stephanie Dixon
- CMS CORs Grievance AIM: Derek
- BFCC-NCC QIN Patient Advisory Council: Derek, Joe
- DPC Collaboration (webinar): All
- UNC Kidney Center, PRO Research: 4 KPAC + PAC members
- Medical Technology and Practice Patterns Institute Inc. ESRD Anemia Management Research Priorities, PCORI: Derek
- National Health Council, Patient Voice in Quality: Derek
- Network #17 Peer Mentoring, Vascular Access: Allen, Derek (complete)



**Now Available  
on the Forum  
Website!**

**Dialysis Patient  
Depression  
Toolkit**

KIDNEY PATIENT  
ADVISORY COUNCIL (KPAC)

THE NATIONAL  
**FORUM**  
OF ESRD NETWORKS

## ACKNOWLEDGEMENTS

This toolkit was written by **Patients for Patients**. It was developed by members of the Forum of ESRD Networks' Kidney Patient Advisory Council (KPAC) and other members of the Forum of ESRD Networks.



### **Maggie Carey**

Committee Chair  
Kidney Patient Advisory Council  
ESRD Network 11

### **Yessi Cubillo**

Patient Services Liaison, KPAC  
ESRD Network 3

### **Joseph Karan**

Kidney Patient Advisory Council  
ESRD Network 7

### **Dee LeDuc**

Forum Staff  
Forum of ESRD Networks

### **David Rosenbloom**

Kidney Patient Advisory Council  
ESRD Network 18

### **Danielle Daley**

Executive Director Liaison, KPAC  
ESRD Network 1

### **Maile Robb**

Kidney Patient Advisory Council  
ESRD Network 15

### **Ralph Atkinson, MD**

Chair, Medical Advisory Council  
ESRD Network 8

### **Derek Forfang**

Chair, Kidney Patient Advisory  
Council  
ESRD Network 17

We would like to acknowledge **Forum Board, the EDAC and the MAC** for their contribution in the review of this toolkit

### **Daniel Cukor, Ph.D.**

Associate Professor, Psychiatry &  
Behavioral Sciences  
SUNY Downstate Medical Center  
Brooklyn, NY



# Quality Webinars

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**Derek Forfang**

**Co-Chair, Planning Committee**

**KPAC Representative ESRD Network 17**

## **“The Grievance Toolkit: Fostering Communication & Improving Quality”**

**May 2, 2018**

**2:00 pm ET**

## Webinar Objectives:

- Describe how a facility can improve patient-provider communications, solicit patient feedback and act on that feedback.
- Discuss strategies for communicating with kidney patients to decrease fears of retaliation (perceived or real) and to improve communication and collaboration between the patient and his/her care team.
- Describe the Forum of ESRD Network's Grievance Toolkit and how to use it in the dialysis facility to improve communication between kidney patients and the healthcare team.

## Target Audience:

Quality Managers, Dialysis organization staff & leadership, ESRD Networks, Physicians, CMS, and other individuals engaged in quality improvement for kidney patients.

## Continuing Education:

*Thank you to Network 16 for supporting and coordinating the Social Work & Nursing CEs. And....for sending the certificates to attendees!*

# Attendees

Attendees by Occupation:	896 (1482 registered)
Administrator	109
Dietitian	5
Nurse	133
Patient	9
Patient Educator	6
PCT	7
Physician	3
Quality Manager	10
Social Worker	587
Other	18
Blank	9

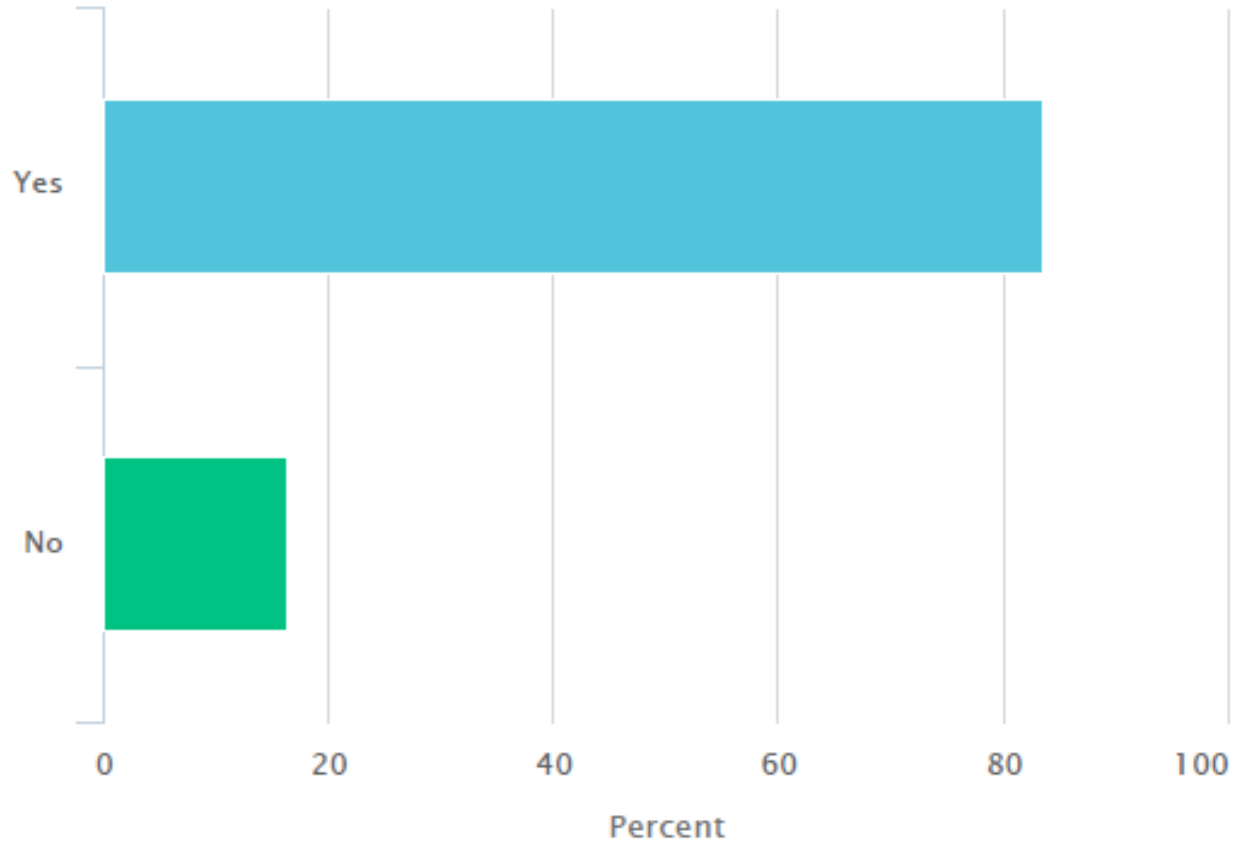
Attendees by Affiliation:	896 (1482 registered)
AAKP	1
CMS	8
ESRD Networks	216
LDO	459
SDO/MDO	144
NKF	3
NRAA	3
QIO/QIN	1
Other*	61

*\*Many of the "Other" attendees had Davita or FMC email addresses*



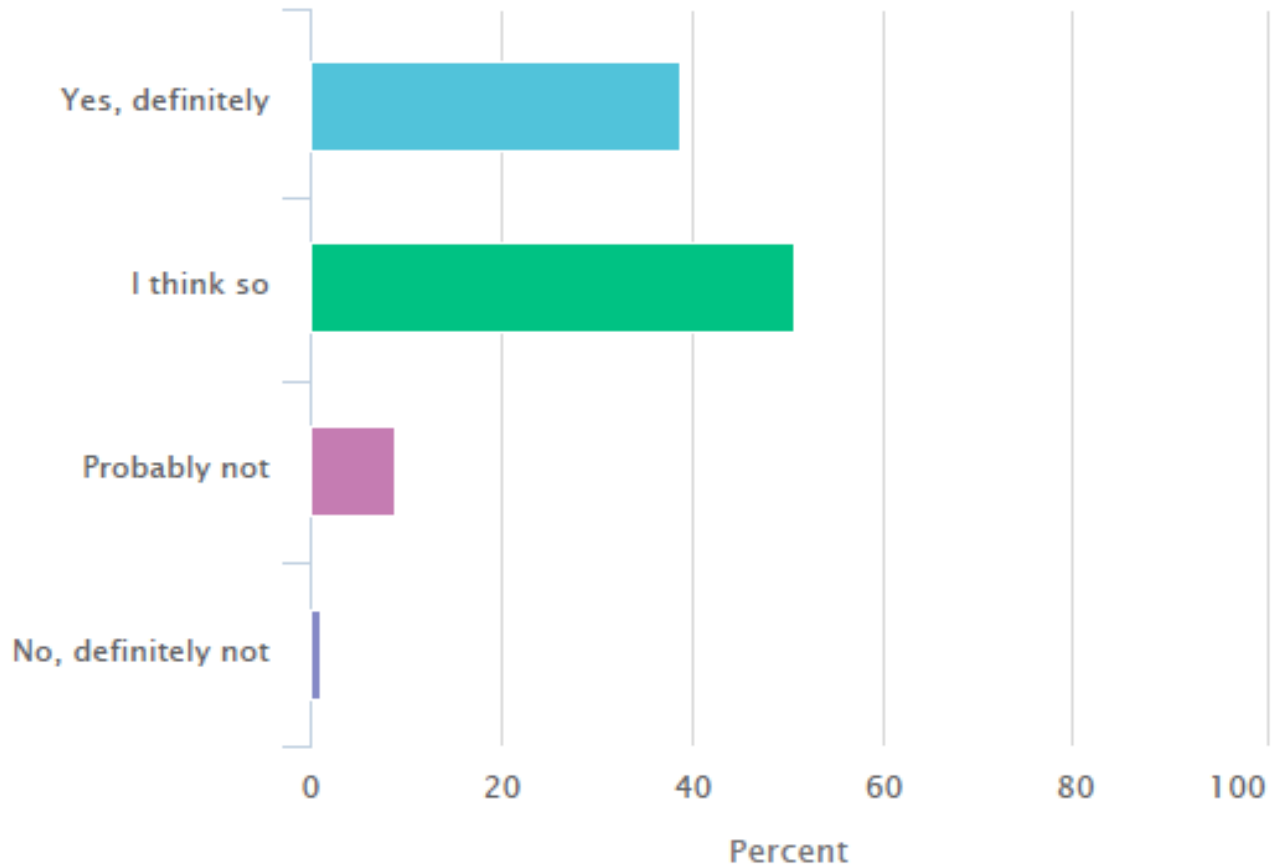
# Polling Question #1

Are you familiar with the ESRD Network's role to assist with grievances? ☰



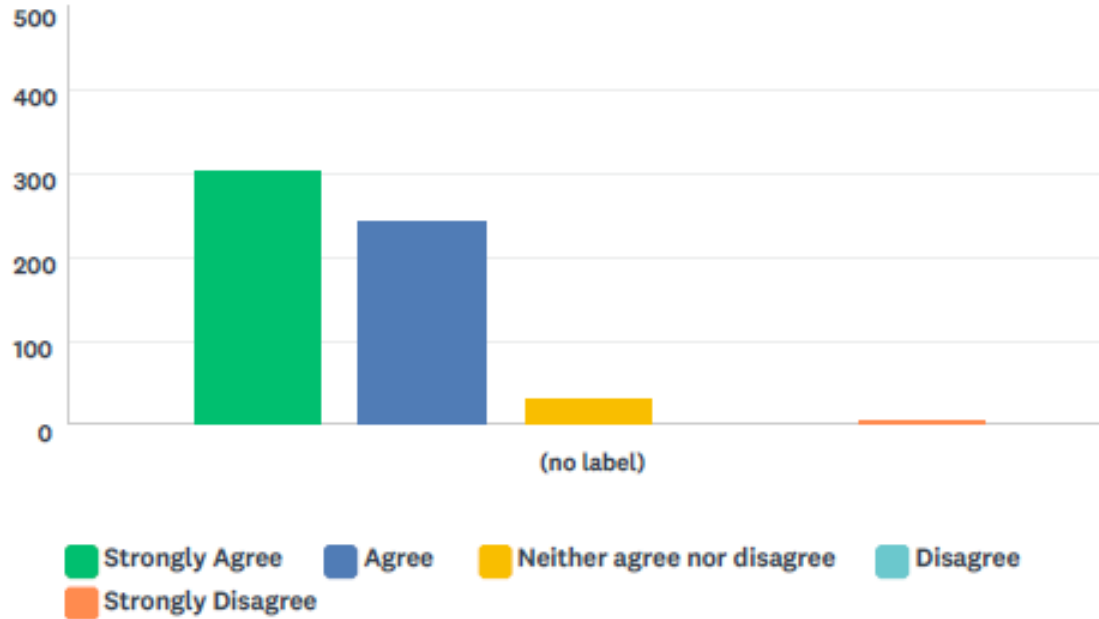
## Polling Question #2

Do you think patients in your facility feel safe speaking up about concerns or complaints? ☰



# Q8 I would refer a colleague to watch the recorded copy of this webinar

Answered: 588 Skipped: 2



	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
(no label)	51.87% 305	41.67% 245	5.10% 30	0.51% 3	0.85% 5	588	4.43

# 2018/2019 Planning Committee Quality Conference



- Derek Forfang (KPAC Representative)
- Ralph Atkinson (MAC Representative)
- Sue Caponi (EDAC Representative)
- Joe Karan (KPAC Representative)
- Yessi Cubillo (PSD Representative)
- Would you like to be a part of the planning committee?  
Contact Dee at the Forum Office
  - [forumcoord@centurytel.net](mailto:forumcoord@centurytel.net)
  - 715.354.3735

# Financial Highlights

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**Stephanie Hutchinson**

**Forum Treasurer**

**Executive Director, Networks 16/18**

# Forum Financial Highlights



- 2018 Budget Approved
- 990 Submitted in May
- Membership Dues Increase in 2018
  - \$2500.00 / Network
- Finance Committee leading the “Resource Identification” priority identified for Strategic Planning

# Balance Sheet

	(as of 5/31/18)	(as of 5/31/17)
Chase Bank Checking	49,029.82	36,273.15
Chase Bank Savings *	56,106.48	226,057.99
Investments	<u>514,760.44</u>	<u>380,096.40</u>
<b>Total Assets</b>	<b>\$ 619,896.74</b>	<b>\$ 642,427.54</b>

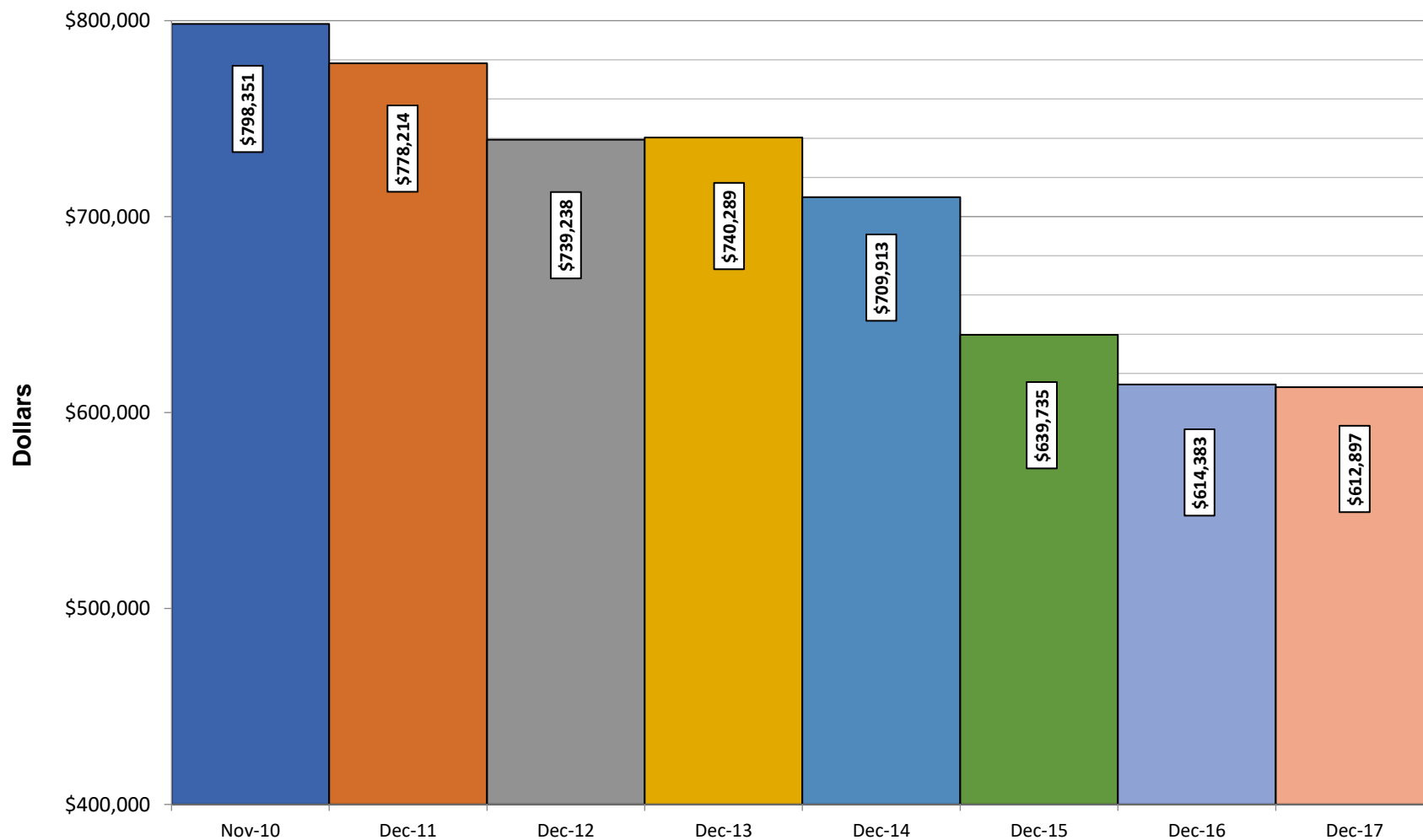
*\*June 2017: The Forum's Finance Committee recommended transferring \$128,000.00 from the Chase Bank Savings account to the Edward Jones Investment accounts to bring total investments to \$500,000.00.*

# Forum Finances Over Time

November 2010 – December 2017



Forum Finances Over Time  
November 2010 – December 2017





# Election Results

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**Don Molony, MD**  
Forum President

# Forum Executive Committee

As of June 2018



<b>Position</b>	<b>Name</b>	<b>Term ends</b>	<b>Network</b>
President	Don Molony, MD	June 30, 2019	14
President Elect	Ralph Atkinson III, MD	June 30, 2019	8
Past President	John Wagner, MD, MBA	June 30, 2019	2
Treasurer	Stephanie Hutchinson, MBA	June 30, 2019	16/18
Secretary	Chris Brown	June 30, 2018	3/4
MAC Chair	David Henner, MD	selected by MAC	1
EDAC Chair	Sue Caponi, MBA, RN, BSN, CPHQ	selected by EDAC	2
KPAC Chair	Derek Forfang	selected by KPAC	17

# Forum Board of Directors

As of June 2018



Position	Name	Term Ends	Network
KPAC Vice-Chair	Joseph "Joe" Karan	Selected by KPAC	7
EDAC Vice-Chair	Brandy Vinson	Selected by EDAC	5
Members at Large	NaTasha Avery, DrPH, LMSW, CHES	June 30, 2019	8
	Kam Kalantar-Zahah, MD, MPH, PhD	June 30, 2019	18
	Kelly M. Mayo, MS	June 30, 2018	7
	Stephen Pastan, MD	June 30, 2018	6
	Jeff Perlmutter, MD	June 30, 2018	10
	Katrina Russell, RN, CNN	June 30, 2018	16
	Ad Hoc	Louis Diamond, MB, ChB, FACP	June 30, 2018
	Andrew Howard, MD, FACP	June 30, 2018	5

FORUM OF ESRD NETWORKS -BOARD OF DIRECTORS  
ELECTION BALLOT  
JUNE 2018

Thank you  
for  
Participating  
in the 2018  
elections.  
The votes  
have been  
tallied...

Please use the survey link below to cast your vote.

<https://www.surveymonkey.com/r/FBOD2018Elec>

All votes must be cast by 12:00 pm ET on Friday, June 22, 2018

**SECRETARY**

*Please vote for one (including write-in)*

Chris Brown (Network 3 & 4) \_\_\_\_\_

Write In: \_\_\_\_\_

**MEMBER-AT-LARGE**

*Four positions available*

*Please vote for not more than four (4) total, including write-ins.*

**Member-At-Large: Physician – Please vote for at least two (2) in this section**

(Forum Bylaws require at least 3 of the Member-At-Large positions be filled by physicians. This year, 2 MAL vacancies are physician vacancies. See Bylaws Section 4.3 below.)

Robert Kenney, MD (Network 13) \_\_\_\_\_

Stephen Pastan, MD (Network 6) \_\_\_\_\_

Write In: \_\_\_\_\_

**Member-At-Large: Non-Physician – Please vote for not more than two (2) in this section**

Kelly M. Mayo, MS (Network 7) \_\_\_\_\_

Katrina Russell, RN, CNN (Network 16) \_\_\_\_\_

Write In: \_\_\_\_\_

# Forum Executive Committee

## Effective July 1, 2018



Position	Name	Term ends	Network
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# Forum Board of Directors

## Effective July 1, 2018



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	Katrina Russell, RN, CNN	June 30, 2020	16
Ad Hoc	Andrew Howard, MD, FACP	June 30, 2019	5
Honorary	Louis Diamond, MB, ChB, FACP	June 30, 2019	5

Questions? Forward your comments and suggestions to Dee LeDuc

[forumcoord@centurytel.net](mailto:forumcoord@centurytel.net)

See also the Forum website

<http://esrdnetworks.org/>

*Thank you for attending*