

Through Each Other's Eyes

Jenny Kitsen
“RenalPublica”



Video:

“If We Could See Inside Other’s Hearts”

Developed and Produced by the Cleveland Clinic

https://www.youtube.com/watch?v=cDDWvj_q-o8&feature=youtu.be

*“Not everything that can be
counted counts,
and not everything that counts
can be counted”*

-Albert Einstein

Performance Measures in Dialysis Facilities: What is the Goal?

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Performance Measures in Dialysis Facilities: What is the Goal? CJASN 10:156-158, 2015: Abstract

As the care of patients gets more focused and directed by predetermined standards of care, health care providers are losing sight of the primary focus of their treatment goal-maximizing the quality of life of each patient. We are losing the ability to recognize the uniqueness of each individual's experience and not making the effort to understand the domains that are of concern to each patient. In addition, we are losing the ability to make sure that this focus is not obscured by the setting of arbitrary standards and targets that lend themselves to easy assessments and reporting by simple laboratory measures or computer-generated data.

Challenge

- We need to understand each patient's experience of CKD and ESRD – the impact of both the disease and its treatment
- How do we incorporate this into routine care, given the current standards of care in CKD clinics and dialysis centers?
- How do we improve the patient's experience?